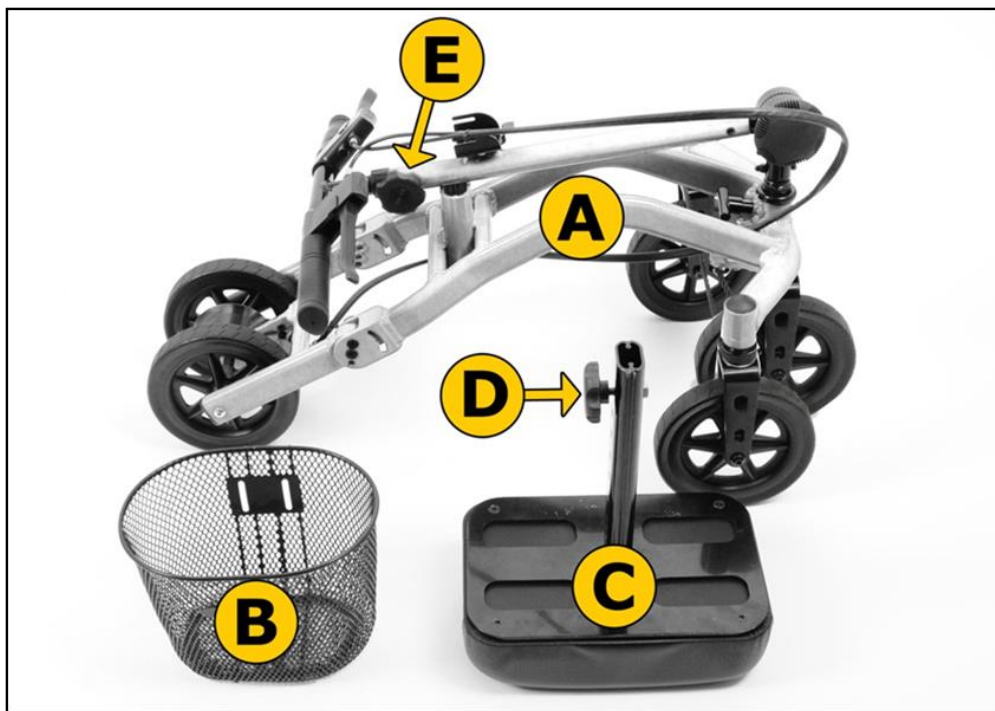


User Guide

This User Guide and all the safety instructions must be read and adhered to before use of the StrideOn. For questions, please contact the place of purchase/rental or call StrideOn Australia Pty Ltd at (07) 3423 0487.

Verify the following parts are included with the StrideOn. If any of the items are missing or damaged do not use the StrideOn and contact the place of purchase/hire immediately.

- A) StrideOn Frame
- B) Basket
- C) Knee Pad
- D) Knee Pad Height adjustment bolt and thumb screw
- E) Steering Column Height Adjustment Bolt and Thumb Screw



⚠ Always abide by this User Guide ⚠

Never use the StrideOn on stairs, moving walkways or escalators
Always engage the parking brake before mounting or dismounting the StrideOn
Be cautious when approaching thresholds or uneven terrain

Maximum User Weight: 180 Kg

Assembly

- 1) Once the unit is removed from the box, place on a stable level surface. Turn Black Release Knob anti-clockwise (about three times) to release (See Figure 1A / 1B) and lift until the Steering Column is in the vertical position see (Figure 1C). Tighten the Black Release Knob by turning the knob clockwise until secure. Ensure the teeth on the folding mechanism line up and interlock into place (See Figure 1D).



⚠ WARNING: Failure to ensure the teeth of folding mechanism are locked and secure may result in serious injury (Figure 1D).

- 2) To unfold the back section of the Knee Walker. Pull the black Pull Pin out (Figure 2A) and pull the back of your Knee Walker towards you (Figure 2B). When it is in position you will hear a click and the black Pull Pin will lock the back section in position ready for use (Figure 2C).



3) Inserting the Knee Pad.

For **right side below the knee injuries**, insert the Knee Pad Post with the sticker on the bottom of the Knee Pad labeled "R" facing forward towards the Handle Bar (See Figure 3A). When viewing the unit from behind, the Knee Pad Post will be offset to the left (See Figure 3B).



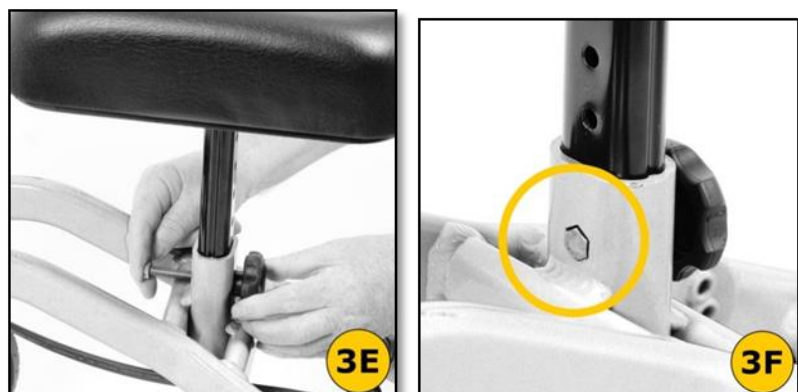
For **left side below the knee injuries**, insert the Knee Pad Post with the sticker on the bottom of the Knee Pad labeled "L" facing forward towards the Handle Bar (See Figure 3D). When viewing the unit from behind, the Knee Pad Post will be offset to the right (See Figure 3E).



Next, determine the desired height of Knee Pad Post so the user's knee rests comfortably on the Knee Pad. Line up the holes on the Knee Pad Post and the Knee Rest Plate tube (Figure 3E).

Insert the Height Adjustment Knob and turn the knob clockwise until secure (See Figure 3F) the head of the bolt should be secured inside the hexagon shaped hole. Ensure the Height Adjustment Knob is going through both the Knee Pad Post and the Knee Rest Plate Tube. Once fully secure, the Knee Pad will not move up and down. If there is movement, the Knee Pad has not been secured properly.

WARNING: Do not sit or rest on your Knee Pad.



- 4) To attach the Basket, line up the holes on the back of the Basket with the black Mounting Brackets on the front of the steering column. Make sure the Brake Cable is outside of the black Mounting Bracket to ensure the Brake Cable is not restricted. Insert the Basket on to the hooks and guide Basket on while pressing down (See Figure 4A/4B). Do not overload or hang items from the Basket as this can alter the center of balance of the StrideOn and lead to a possible injury.



Features

Brakes

Before use, always make sure the Parking Brakes are engaged when mounting and dismounting the StrideOn. To use the brakes, simply pull up on the Brake Handles as you would a bicycle (See Figure 6B). To operate the Parking Brakes, push down on the Brake Handles (See Figure 6A). This will lock the brakes in position and prevent the StrideOn from rolling. To disengage the brakes, pull up on the Brake Handles.

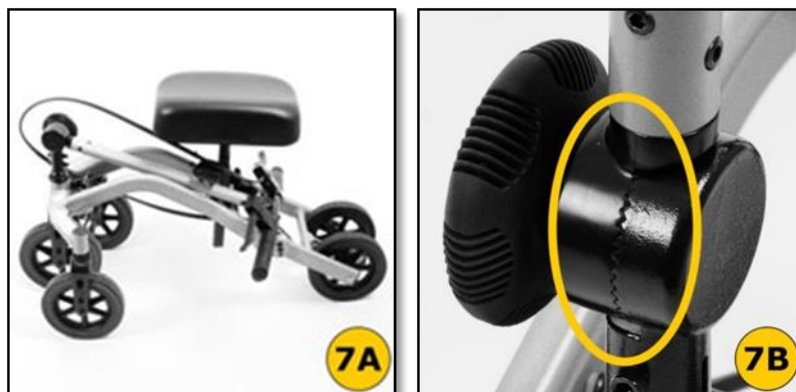


⚠ WARNING: Always engage the parking brake before mounting or dismounting the StrideOn. The StrideOn brakes are there to help slow the unit down, they are not intended to completely stop the unit

Transporting the StrideOn

The StrideOn can be folded for easy transport or storage. To fold the StrideOn, first engage the Parking Brakes. Then, unhook the Basket and unscrew the black Release Knob on the Steering Column anti-clockwise three turns. This will loosen the Steering Column and enable it to be lowered to a resting position on the Knee Pad (or stowed away underneath the Knee Pad on the left side) (See Figure 7A). Tighten the

black Release Knob once the Steering Column is in its lowered position to prevent it from moving. Make sure the teeth on the Folding Mechanism line up and are interlocked (See Figure 7B).



Operation

Before use, double check the Knee Rest Pad is at the correct height for the User. The User's hips should be even to ensure proper weight distribution on unit. The T-Shaped Handle Bar should be set at the User's natural waist height. The User should not be leaning or hunched over when gripping the handle bar. The User is to be in their natural upright position, just as if they were standing on their own two feet.

When mounting the StrideOn, always engage the Parking Brakes and rest the knee of the injured leg on the Knee Pad, hold onto both handles of the Steering Column. Release the Parking Brakes and use the uninjured leg to propel yourself forward in a scooter motion. Propel yourself at a controlled walking pace.

Be aware of surroundings. Always slow down when steering around corners or obstacles and always use the brakes to help slow the unit down. Be careful when traveling over uneven terrain, gradients and thresholds. Use the brakes when needed, and remember, the StrideOn brakes are there to help slow the unit down, they are not intended to completely stop the unit.

The StrideOn is a medical device, not a toy or a recreational scooter. Using the StrideOn in any manner other than as described in this user guide is forbidden. The StrideOn is an alternative to the use of crutches for lower leg injuries.

Before each use make sure all the necessary parts for the StrideOn have been correctly put together and all adjustment knobs are tightened in the correct way as per these instructions.

Please note StrideOn Australia Pty Ltd or any employee of StrideOn Australia Pty Ltd are not qualified to advise you on whether you are suitable to use the StrideOn or if it is fit for your purpose or condition. You should consult with your Doctor/Medical practitioner if you have any concerns whatsoever, before using the StrideOn.

Safety and Maintenance

Safety Instructions

- Take slow, controlled strides and make turns very slowly when using your Knee Scooter.
- Be aware of changing surfaces, moving between hard floors and carpeting can affect your balance.
- Be especially aware of inclines and go very slowly. The Rear Wheels may slide on carpeted or slick inclined surfaces even when the brakes are fully applied.
- Navigate surface changes by allowing the front wheels to roll over the surface change one wheel at a time. Avoid any area that will compromise your balance or control.
- Use caution when approaching uneven terrain like pavement gaps, doorway thresholds, door mats. Avoid uneven surfaces like gravel, grass, or loose dirt which, can compromise the user's balance and stability.
- Do not overreach across the Handlebar or drastically shift your weight on the unit, be sure to keep your weight centered over the knee post at all times.
- DO NOT take or use the Knee Scooter into the shower or bath.
- DO NOT use in extremely wet conditions.



Safety Checklist

- Make sure all adjustment knobs are tight before use and continue to check regularly
- Test the Hand Brake and Parking Brake. The Rear Wheels should not rotate when the Hand Brake or Parking Brake is fully applied. The Hand Brake should create increasing resistance as the handle is squeezed.
- Test the steering by turning the Handlebar to the left and right and check that the wheels are turning in correct alignment with the steering.

Cleaning and Maintenance

The StrideOn Knee Walker is a piece of medical equipment and needs regular maintenance.

- Keep the Knee Scooter stored indoors to avoid moisture and rust.
- Clean the Knee Scooter surfaces and wheels with a mild cleaning solution and damp cloth.
- DO NOT use a water hose or power sprayer to clean the Knee Scooter.
- Check tyres for damage and loss of tread.
- Check the knee rest pad for cushion deterioration.
- Make sure all nuts and bolts are tight.

Ordering Replacement Parts

- Order replacement parts through your authorised dealer.
- Using un-authorized parts will void the service warranty.

For questions about the proper use of your StrideOn Knee Walker, please contact an authorised dealer. Or contact us at:

StrideOn Australia Pty Ltd.
10/3 Fermont Road Underwood, QLD 4119
(07) 3423 0487 or info@strideonaustralia.com.au

LIMITED WARRANTY

This warranty is extended to the original purchaser or user of StrideOn Australia products

Lifetime warranty on the Frame

StrideOn Australia Pty Ltd guarantees the StrideOn to be free of defects in workmanship and materials for a period of 1 year from the date of purchase.

This warranty does not cover any shipping or labour costs that arise from replacing/repairing the product. StrideOn Australia Pty Ltd's obligation is limited to the replacement or repair.

StrideOn will authorise a return issue, for inspection of the goods using the serial number as identification within 14 days of the authorisation date.

Products cannot be returned to StrideOn without authorisation, or prior consent. In the event of a warranty claim, you must contact the dealer that supplied the product to you. If you do not receive satisfactory service from your dealer, contact StrideOn Australia Pty Ltd (07) 3423 0487.

Exclusions and Limitations: Warranty claims will only be considered if the serial number on the product is intact and not defaced or removed.

Products will not be accepted for a warranty claim if the product has been subjected to an accident, improper maintenance, negligence, or unauthorised modification without StrideOn Australia Pty Ltd's written consent, this includes the use of unauthorised parts or attachments.

StrideOn Australia Pty Ltd will not accept responsibility for products damaged by reason of repairs made to any component without the specific consent of StrideOn Australia Pty Ltd all evaluations will be solely determined by StrideOn Australia Pty Ltd

The StrideOn warranty shall not apply to problems that arise from failure to adhere to the instruction manual and safety instructions or normal wear and tear. Wear and tear of items such as tyres, hand grips etc are excluded from this warranty.

The foregoing warranty is exclusive and in lieu of all other express warranties and implied warranties if any. This includes any implied warranties of merchantable or fitness for a particular purpose and will not be extended beyond the warranty provided herein.

StrideOn Australia Pty Ltd shall not be liable for any incidental/consequential damages whatsoever.

StrideOn Australia Pty Ltd.
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Knee Walker

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Or contact us at:

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www.strideon.com.au

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Manufactured in China